From: Bruce Bales
To: Microsoft ATR
Date: 12/6/01 7:17pm
Subject: Microsoft Settlement

## Dear Sirs:

After acknowledging that Microsoft has engaged in unlawful and monopolistic practices for years, the Department of Justice has come up with the perfect punishment for these practices: adomonish Microsoft to not do it anymore.

This is less than a slap on the back. It is a pat on the shoulder and a wink. All the signs of a complete sellout to the biggest monopoly in American history. The American people (and indeed, the people of the world) deserve better.

Microsoft software has become dominant not because it is the best (it's not even close), but because its ruthless practices have successfully (and illegally) eliminated almost all competition. The situation will not change as long as the the makers of the operating system provide applications for that operating system.

Sincerely, Bruce Bales 2012 N. Lakeside Dr. Andover, KS 67002